

Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an excellent reputation for building dependable and rugged forklifts. Komatsu is renowned around the world as a corporation with a rich heritage while preserving an excellent benchmark of innovation and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a manufacturer of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for building Japan's first state-of-the-art bull dozer and farm tractor.

Over the previous few decades, Komatsu has developed to become a global giant thanks to their stability and competence within the various fields of logistics, excavating, construction and mining. Utilizing modern concepts and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Using their superior manufacturing capabilities and modern design methods, Komatsu has become known to build the kind of rugged and reliable lift truck that consumers across the world have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the mounting need for its goods in the North American market. To better costs and efficiencies, a state-of-the-art plant was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Remaining one of the foremost suppliers and makers of rugged and innovative lift trucks in our day, Komatsu Forklift U.S.A., Inc continues to meet their customers' desires globally. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American clients.

Following years of delivering consumer service and maintaining relationships, Komatsu Forklift recognizes that meeting the customers' needs is vital. All original product development at Komatsu starts first with the client. By welcoming participation and criticism, they are able to ascertain customer needs and expectations then develop innovative creations and then manufacture to exceed Komatsu Engineering Standards. Assuring customers that quality is designed from the start and maintained through the manufacturing, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that each piece of equipment will last in even the toughest applications and environments. Adherence to stringent engineering standards allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict internal quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards translate the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the necessary requirements for full scale manufacturing. This facility is able to take unprocessed steel and manipulate it by preparing, welding, and fashioning it. Once assembled and painted the lift trucks are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the length of the production process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as valuable as the people who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their committed dealer networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM components on-hand to offer the essential service needed to keep customers' operations running effortlessly. Computerized, real-time access with next day transport from their highly automated supply hub is an alternative option. The online K-Link system assists dealers with online components management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. Many world-class companies rely on Komatsu forklifts in their every day operations. Nationwide account consumers profit from a unique partnership with Komatsu that permits them to modify cost-efficient services in order to boost the customer's productivity and profits. Komatsu nationwide account clients have access to on-line parts and service support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and efficient team at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience whether it is through product sales, education, maintenance, or aftermarket support. They want to make sure the level of consumer service provided will help their clients satisfy or exceed their objectives and develop a profitable business/client relationship in the process. Komatsu strives to understand each of their customers' unique ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck vendor today in order to find out more about the selection of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide rely on the Komatsu family of products each day.